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INDUSTRY MATTERS

Information, insights, and advice for ACS industry members

August 6, 2020

Margaret Faul, VP Process Development at Amgen, has spent considerable time and effort trying to ease the path for women and other underrepresented groups in process chemistry. While she has met with success, she explains more work remains. She also provides a blueprint for successfully leading teams, and the California-based Faul explains the faraway source of her sweet tooth.

Natalie LaFranzo, Vice President, Market Development, Cofactor Genomics, addresses the sensitive topic of how to address workplace conflict. She explains the concept of 'supportive confrontation', an approach Natalie characterizes as a "direct communication style that is intended to empower both leaders and team members to resolve interpersonal disputes."

Tony Stanco, Executive Director, National Council of Entrepreneurial Tech Transfer (NCET2), describes the role of the National Council of Entrepreneurial Tech Transfer, and observes that while startups generally don't understand the market and their customers, there are ways to manage this information shortfall.

*John C. Katz
Executive Editor*

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ACS BOSS TALK



Margaret Faul

Vice President, Process Development,
Amgen

Margaret Faul explains her passion for working with others to advance the role of women in process chemistry, the essential traits for successful leaders of people, the non-technical skills she highly values in her staff, and what she misses most from Ireland. [Go to article](#)

CAREER PERSPECTIVES

Natalie LaFranzo of Cofactor Genomics explains that while workplace conflict is inevitable, the best way to manage it is through supportive confrontation. [Go to article](#)



Natalie LaFranzo

Vice President, Market Development,
Cofactor Genomics

INNOVATION ZONE



Tony Stanco
Executive Director, NCET2

Tony Stanco describes the role of the National Council of Entrepreneurial Tech Transfer, and says that while startups generally don't understand the market and their customers, there are ways to mitigate this situation. [Go to article](#)

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Congratulations to the [53 ACS Members](#) who have been named to the 2020 class of [ACS Fellows](#)! Created by the ACS Board of Directors in December 2008, the Fellow of the American Chemical Society (ACSF) designation is awarded to members who have made exceptional contributions to the science or profession and have provided excellent volunteer service to the ACS community. Nominations for the 2021 class of ACS Fellows will open in the first quarter of next year. Additional information about the program, including a list of Fellows named in earlier years, is available at www.acs.org/fellows.

From ACS Webinars: Inclusive Leadership Training, Community Protection Strategies for COVID-19, and the 3D Printing Revolution

Tune in to ACS Webinars for a full slate of content relevant for chemists in industry! Wednesday, August 12, [join certified diversity coach and author La'Wana Harris as she provides guidance, tools, and insights to help you become a more inclusive leader](#). Thursday, August 13, join Robin Izzo of Princeton University and frequent Industry Matters contributor Frankie Wood-Black of Sophic Pursuits as they [discuss protective equipment expectations, best practices for physical distancing, and ventilation considerations for both laboratory and public spaces on open campuses](#). Finally, tune in for a [special rebroadcast about advances in 3D printing of polymer materials](#), in collaboration with the Materials Research Society. Did you miss a webinar or want to view one again? ACS members have exclusive access to our expansive library of recordings. Visit the [webinar archives](#) to catch up on the latest recordings.

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